

Normalization of Deviance

What is Deviance?

- Something that goes against a formally enacted rule, as well as informal violations of social norms.

What is Normalization?

- Processes through which ideas and actions come to be seen as the “normal”.

Recognizing a Risk Mentality

“Yeah, but we’ve never had that happen here”,

“It’s okay to proceed with the work, we’ll catch the management of change (MOC) up later”,

“Go ahead and start taking the covers off while we go lock it out”,

“Let’s just crack the flanges a little bit and if we get anything out we’ll tighten them real fast and put our masks on then”,

“Come on, let’s get started. We don’t need to have the procedure in hand. I’ve done it a bunch of times and have it memorized. I know what we’re supposed to doing”.

